

**UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF VIRGINIA
ALEXANDRIA DIVISION**

**DENISE BAKER,
For herself and on behalf of all
similarly situated individuals,**

Plaintiff,

v.

CASE NO.: _____

**NAVIENT SOLUTIONS, LLC,
F/K/A NAVIENT SOLUTIONS, INC.,
F/K/A SALLIE MAE, INC.**

Defendant.

CLASS COMPLAINT

COMES NOW Plaintiff, Denise Baker (“Baker” or “Plaintiff”), on behalf of herself and all similarly situated individuals, and alleges the following claims against Navient Solutions, LLC, formerly known as Navient Solutions, Inc. and before that as Sallie Mae, Inc. (“Navient” or “Defendant”):

I. INTRODUCTION

1. This action is brought for violations of the Telephone Consumer Protection Act of 1991, 47 U.S.C. § 227, et seq. (“TCPA” or “the Act”), arising out of telephone calls made by or on behalf of Defendant to Plaintiff’s cell phone number using an automatic telephone dialing system (hereinafter “Autodialer”). Such calls are commonly referred to as “robocalls.”

2. “Robocalls” are the #1 consumer complaint in America today.

3. In 2016, there were almost 4,000,000 complaints reported to the Federal

Communications Commission (FCC) and the Federal Trade Commission (FTC) concerning robocalls—3,857,627 to be exact.¹ The number of robocall complaints in 2016 was up significantly from the two previous years, 2,636,477 in 2015 and 1,949,603 in 2014.² It is important to recognize these merely reflect the number of individuals that complained to these agencies; the number of people that have been victimized by robocalling abuse could be close to 100,000,000 in the last 3 years.

4. “Senator Hollings, the TCPA’s sponsor, described these calls as ‘the scourge of modern civilization. They wake us up in the morning; they interrupt our dinner at night; they force the sick and elderly out of bed; they hound us until we want to rip the telephone out of the wall.’ 137 Cong. Rec. 30, 821 (1991). Senator Hollings presumably intended to give telephone subscribers another option: telling the autodialers to simply stop calling.” *Osorio v. State Farm Bank, F.S.B.*, 746 F. 3d 1242, 1256 (11th Cir. 2014). Despite the penalties put in place over 26

¹*National Do Not Call Registry Data Book FY 2016, October 1, 2015 – September 30, 2016*, FEDERAL TRADE COMMISSION (Dec. 2016), https://www.ftc.gov/system/files/documents/reports/national-do-not-call-registry-data-book-fiscal-year-2016/dnc_data_book_fy_2016_post.pdf; *Consumer Complaints Data – Unwanted Calls, FCC – Open Data*, FEDERAL COMMUNICATIONS COMMISSION, <https://opendata.fcc.gov/Consumer-and-Government-Affairs/Consumer-Complaints-Data-Unwanted-Calls/vakf-fz8e>.

²*National Do Not Call Registry Data Book FY 2015*, FEDERAL TRADE COMMISSION (Nov. 2015), <https://www.ftc.gov/system/files/documents/reports/national-do-not-call-registry-data-book-fiscal-year-2015/dncdatabookfy2015.pdf>; *Consumer Complaints Data – Unwanted Calls, FCC – Open Data*, FEDERAL COMMUNICATIONS COMMISSION, <https://opendata.fcc.gov/Consumer-and-Government-Affairs/Consumer-Complaints-Data-Unwanted-Calls/vakf-fz8e>; *Fact Sheet: Wheeler Proposal to Protect and Empower Consumers Against Unwanted Robocalls, Texts to Wireless Phones*, FEDERAL COMMUNICATIONS COMMISSION, https://apps.fcc.gov/edocs_public/attachmatch/DOC-333676A1.pdf; *National Do Not Call Registry Data Book FY 2014*, FEDERAL TRADE COMMISSION (Nov. 2014), <https://www.ftc.gov/system/files/documents/reports/national-do-not-call-registry-data-book-fiscal-year-2014/dncdatabookfy2014.pdf>.

years ago, robocall abuse continues to skyrocket.

5. Defendant Navient, or persons acting as its agent or calling on its behalf, robocalled Plaintiff in violation of the Telephone Consumer Protection Act, 47 U.S.C. § 227 *et seq.* (“TCPA”), while servicing or attempting to collect a student loan debt which Defendant knew (i) to be that of Plaintiff’s brother and (ii) Plaintiff was no way a Debtor.

6. Robocalls are very inexpensive to make. As was noted in a Senate hearing on the subject: “With such a cheap and scalable business model, bad actors can blast literally tens of millions of illegal robocalls over the course of a single day at less than 1 cent per minute.” *Stopping Fraudulent Robocall Scams: Can More Be Done?: Hearing Before the Subcomm. on Consumer Prot., Prod. Safety, and Ins. of the S. Comm. on Commerce, Sci., and Transp.*, 113 Cong. 113-117 (2013) (statement of Lois Greisman, Assoc. Director, Division of Marketing Practices, Bureau of Consumer Protection, Federal Trade Commission).

7. The TCPA was enacted to prevent companies like Defendant from invading American citizens’ privacy and prevent illegal robocalls.

8. Congress enacted the TCPA to prevent real harm. Congress found that "automated or pre-recorded calls are a nuisance and an invasion of privacy, regardless of the type of call" and decided that "banning" such calls made without consent was "the only effective means of protecting telephone consumers from this nuisance and privacy invasion." Pub. L. No. 102-243, §§ 2(10-13) (Dec. 20, 1991), codified at 47 U.S.C. § 227; *see also Mims v. Arrow Fin. Servs., LLC*, 565 U.S. 368 (2012) (“The Act bans certain practices invasive of privacy”).

9. According to findings by the FCC - the agency Congress vested with authority to issue regulations implementing the TCPA - such calls are prohibited because, as Congress found,

automated or prerecorded telephone calls are a greater nuisance and invasion of privacy than live solicitation calls, and such calls can be costly and inconvenient.

10. Under the TCPA and pursuant to the FCC's January 2008 Declaratory Ruling, the burden is on Defendant to demonstrate that Plaintiff and the other members of the class and sub-class which Plaintiff seeks to represent provided prior express consent within the meaning of the Act. *In the Matter of Rules & Regulations Implementing the Tel. Consumer Prot. Act of 1991*, CG Docket No. 02-278, Declaratory Ruling, 23 F.C.C. Rcd. 559, 565, para. 10 (2008) ("the 2008 TCPA Declaratory Ruling").

II. JURISDICTION AND VENUE

11. This court has original jurisdiction of this civil action as one arising under the laws of the United States. *See 47 U.S.C. § 227(b)(3), 28 U.S.C. § 1331 and Mims v. Arrow Fin. Serv., LLC, 565 U.S. 368 (2012).*

12. Defendant Navient is a Delaware limited liability company having its principal office in this district and division located at 2001 Edmund Halley Drive, Reston, VA 20191. Defendant Navient regularly does business in this district and division, has appointed an agent for service of process within this district, and is subject to this Court's personal jurisdiction with respect to this civil action in the district and division and, as such, "resides" in the district and division.

13. Venue is proper in this Court under 28 U.S.C. § 1391(b).

III. PARTIES

14. Plaintiff Baker is an individual and natural person, who resides in and at all times relevant resided in Nashville, Tennessee.

15. Navient, formerly known as Sallie Mae, Inc., is the largest student loan servicer in the United States. Navient services the loans of more than 12 million borrowers and more than \$300 billion in federal and private student loans.

16. Navient's principal responsibilities as a servicer include managing borrowers' accounts; processing monthly payments; assisting borrowers to learn about, enroll in, and remain in alternative repayment plans; and communicating directly with borrowers about the repayment of their loans.

17. When a student loan serviced by Navient goes into default, Navient directly and/or through its agents or persons acting on its behalf engages in collection activities as to the defaulted student loan.

18. In connection with its servicing and collecting activities, Navient and its agents and persons acting on its behalf make telephone calls to relatives, neighbors, acquaintances and references listed in student loan applications or other documentation seeking contact and location information as to the student loan borrower.

19. In connection with its servicing and collecting activities, Navient and its agents and persons acting on its behalf use skip trace and similar services to identify and obtain the telephone numbers of relatives, neighbors, and acquaintances of borrowers and call the telephone numbers so obtained seeking contact and location information as to the student loan borrower.

20. At all times pertinent, Defendant was and is engaged in interstate commerce, and Defendant used and is using instrumentalities of interstate commerce, including telephone lines, satellites, cell phone towers, and the mail, in the course of its activities set forth herein.

IV. FACTS AS TO NAMED PLAINTIFF

21. Each of the calls to which this Complaint pertains was made to telephone number XXX-XXX-0503 (hereafter “telephone number 0503” or “Plaintiff’s cell phone number” or “her cell phone number”).³

22. At all times pertinent, telephone number 0503 is and was assigned to a cellular telephone service.

23. At all times pertinent, Plaintiff is and was the subscriber to and the primary and customary user of telephone number 0503. As such, as to each of the calls to which this Complaint pertains, Plaintiff was the “called party” whose prior express consent was required in order for Defendant Navient or its agents or any persons calling on its behalf to call that number using an Autodialer. *See Breslow v. Wells Fargo Bank, N.A.*, 755 F. 3d 1265 (11th Cir. 2014); *Osorio v. State Farm Bank, F.S.B.*, 746 F. 3d 1242 (11th Cir. 2014).

24. Each of the calls to which this Complaint pertains was made using an autodialer or automatic telephone dialing system as defined by the TCPA in 47 U.S.C. § 227(a)(1) in that the equipment used by Defendant had the capacity to store or produce telephone numbers to be called, using a random or sequential number generator, and to dial such numbers.

25. Using its delegated authority, the FCC has interpreted the definition of an Autodialer to include any devices with the capacity of dialing numbers automatically from a preprogrammed list, regardless of whether the numbers are randomly or sequentially generated. *Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991*, CG Docket No. 02-278, Report and Order, 18 FCC Rcd 14014, 14092-93, para. 133 (2003) (“2003

³Plaintiff has redacted all but the last four digits of her cell phone number due to privacy concerns. Plaintiff will disclose her complete cell phone number to Defendant at the appropriate

TCPA Order”).

26. By using such equipment, Defendant was able to make calls to the wireless telephone numbers of the members of the class and subclass which Plaintiff seeks to represent automatically without human intervention.

27. With respect to each of the calls answered by Plaintiff, there was a noticeable period of silence after Plaintiff answered the call before a live person joined the call on the calling party’s end.

28. This period of silence is characteristic of calls made using a predictive dialer which has been determined by the FCC to be an autodialer. *See 2003 TCPA Order*, 18 FCC Rcd at 14092-93, para. 133. “In attempting to ‘predict’ the average time it takes for a consumer to answer the phone and when a telemarketer will be free to take the next call, predictive dialers may either ‘hang-up’ on consumers or keep the consumer on hold until connecting the call to a sales representative, resulting in what has been referred to as ‘dead air.’” *2003 TCPA Order*, 18 FCC Rcd at 14101-02, para. 146. *See also id.* at n. 502.

29. Indeed, Defendant Navient has stipulated in at least one other lawsuit that the telephone system used to call the Plaintiff was in fact an autodialer. *See McCaskill v Navient Solutions, Inc.*, Case No. 8:15-cv-1559-T-33TBM (M.D. Fla), Dkt. 107 at 11; *See also Johnson v Navient Solutions, Inc.*, Case No. 1:15-cv-0716-LJM-MJD (S.D. Ind.), Dkt. 177 (granting final approval of \$ 17.5 million TCPA class action settlement).

30. At some time prior to November 7, 2016, Plaintiff’s brother took out one or more student loans.

time.

31. Plaintiff was not a co-signer or otherwise obligated on any of the student loans of her brother.

32. Prior to November 7, 2016, Defendant Navient began servicing one or more of the student loans of Plaintiff's brother

33. On or about November 7, 2016, Defendant Navient, or some other person acting as its agent or on its behalf, made a call to Plaintiff seeking contact or location information on her brother.

34. The November 7, 2016, call was made from 765-637-0783 to Plaintiff's cell phone number.

35. Telephone number 765-637-0783 is registered to Defendant Navient.

36. Plaintiff answered the November 7, 2016, call. The caller requested that Plaintiff provide the caller with contact or location information on her brother.

37. During the November 7, 2016, telephone call, Plaintiff instructed the caller not to call her again.

38. On or about June 15, 2017, Defendant Navient, or some other person acting as its agent or on its behalf, made another call to Plaintiff seeking contact or location information on her brother.

39. The June 15, 2017, call was made from 317-550-5609 to Plaintiff's cell phone number.

40. Telephone number 317-550-5609 is registered to Defendant Navient.

41. Plaintiff answered the June 15, 2017, call. The caller requested that Plaintiff provide the caller with contact or location information on her brother.

42. During the June 15, 2017, telephone call, Plaintiff again instructed the caller not to call her again.

43. On or about July 17, 2017, Defendant Navient, or some other person acting as its agent or on its behalf, made yet another call to Plaintiff seeking contact or location information on her brother.

44. The July 17, 2017, call was made from 570-904-8757 to Plaintiff's cell phone number.

45. Telephone number 570-904-8757 is registered to Defendant Navient.

46. Plaintiff answered the July 17, 2017, call. The caller requested that Plaintiff provide the caller with contact or location information on her brother.

47. During the July 17, 2017, telephone call, Plaintiff again instructed the caller not to call her any more.

48. Each of the calls made by or on behalf of Navient to Plaintiff's cell phone number was made using an Autodialer.

49. Based upon the area codes of Defendant's telephone numbers (765, 317 and 570), all of the calls from Defendant, or persons calling as its agent or on its behalf, to Plaintiff's cell phone number were made from within the United States.

50. All of the calls made by Defendant, or by persons calling as its agent or on its behalf, were received by Plaintiff within the United States.

51. None of the calls made by Defendant to Plaintiff's cell phone number were made for an emergency purpose.

52. None of the calls made by Defendant to Plaintiff's cell phone number were made

with Plaintiff's prior express consent.

53. Plaintiff never provided her cell phone number to Defendant Navient or to any person who called Plaintiff's cell phone number as Navient's agent or on its behalf.

54. Plaintiff's brother, about whom the callers were seeking information, was never the subscriber of or the primary or customary user of Plaintiff's cell phone number.

55. Plaintiff never authorized her brother to provide Defendant Navient or anyone acting as its agent or on its behalf with consent to call her cell phone number using an Autodialer.

56. Plaintiff never authorized her brother to provide her cell phone number to any originator or owner of any of his student loans or to Defendant Navient or to anyone acting as its agent or on its behalf.

57. On information and belief, if Plaintiff's brother did provide Plaintiff's cell phone number to any originator or owner or to Navient or to any person acting as its agent or on its behalf, it was only provided in connection with his providing Plaintiff's name as a reference.

58. On information and belief, Defendant Navient or some other person acting as its agent or on its behalf found Plaintiff's name and/or cell phone number as a reference in one of her brother's student loan applications or documentation or using a skip trace service.

59. In any event, as previously stated, Plaintiff expressly instructed the calling party not to call her again in the calls of November 7, 2016, June 15, 2017 and July 17, 2017, thereby informing Defendant Navient that it did not have any consent to call Plaintiff on her cell phone, regardless of any prior mistaken belief to the contrary.

60. The November 7, 2016, June 15, 2017, and July 17, 2017 calls were each made to

obtain location and/or contact information on Plaintiff's brother

61. The November 7, 2016, June 15, 2017, and July 17, 2017 calls were each made solely to obtain location and/or contact information on Plaintiff's brother.

62. None of the November 7, 2016, June 15, 2017, or July 17, 2017 calls was made solely to collect a debt owed to or guaranteed by the United States.

63. None of the calls made by or on behalf of Defendant to the cell phone numbers of the class and subclass members who Plaintiff seeks to represent was made solely to collect a debt owed to or guaranteed by the United States.

64. The prohibition of 47 U.S.C. § 227(b)(1)(A)(iii) was "clearly established" when Defendant, its agents or persons acting on its behalf made the November 7, 2016, June 15, 2017, and July 17, 2017 calls to the cell phone number of Plaintiff and when Defendant, its agents or persons acting on its behalf made the calls to the cell phone numbers of the class and subclass members who Plaintiff seeks to represent.

65. On information and belief, neither the United States nor any of its departments or agencies or subdivisions (hereafter collectively "the United States") instructed Defendant to violate or to ignore § 227(b)(1)(A)(iii).

66. Assuming that Defendant was acting as a contractor of the United States in making any or all of the calls to the cell phone numbers of Plaintiff and the class and subclass members who Plaintiff seeks to represent, Defendant was not acting on the instructions of the United States in violating and ignoring the prohibitions of § 227(b)(1)(A)(iii).

67. On information and belief, any contract between Defendant and the United States that governed the calls made by or on behalf of Defendant to the cell phones numbers of Plaintiff

and the class and subclass members who Plaintiff seeks to represent required that Defendant comply with all applicable federal law and with the Telephone Consumer Protection Act in particular.

68. Assuming that Defendant was acting as a contractor of the United States, in making any or all of the calls to the cell phone numbers of Plaintiff and the class and subclass members who Plaintiff seeks to represent, Defendant was acting contrary to and in violation of the instructions of the United States in violating and ignoring the prohibitions of § 227(b)(1)(A)(iii).

69. Defendant Navient, or its agents or persons acting on its behalf, continued to call Plaintiff at least twice after she instructed the first caller to stop calling.

70. Defendant Navient, or its agents or persons calling on its behalf, recorded at least one conversation with Plaintiff.

71. Defendant Navient, or its agents or persons calling on its behalf, recorded at least two conversations with Plaintiff.

72. Defendant Navient, or its agents or persons calling on its behalf, recorded at least three conversations with Plaintiff.

73. Defendant has been sued in federal court where the allegations include calling an individual using an Autodialer after the individual asked for the calls to stop.

74. By effectuating these unlawful phone calls, Defendant has caused Plaintiff the very harm that Congress sought to prevent - namely, a "nuisance and invasion of privacy."

75. Defendant's aggravating and annoying phone calls trespassed upon and interfered with Plaintiff's rights and interests in her cellular telephone and cellular telephone line, by

intruding upon Plaintiff's seclusion.

76. Defendant's phone calls harmed Plaintiff by wasting her time.

77. Defendant's phone calls harmed Plaintiff through general wear and tear and by depleting the battery life on her cellular telephone. They also deprived Plaintiff of the opportunity to make or receive other phone calls using her cell phone while answering and responding to Defendant's phone calls.

78. Defendant's corporate policy and procedures are structured as to continue to call individuals like the Plaintiff, despite these individuals revoking any consent the Defendant may have mistakenly believed it had.

79. Defendant's corporate policy and procedures provided no means for Plaintiff to have her cell phone number removed from the call list.

80. Defendant has a corporate policy of using an Autodialer or a prerecorded or artificial voice message to call persons listed as references, relatives, neighbors, acquaintances or otherwise on student loan applications to obtain contact or location information on borrowers for its financial benefit.

81. Defendant has a corporate policy of using an Autodialer or a prerecorded or artificial voice message to call relatives, acquaintances and neighbors of student loan borrowers found through skip-trace searches to obtain contact or location information on borrowers for its financial benefit.

82. Defendant Navient has numerous other federal lawsuits pending against it alleging similar violations as stated in this complaint. The Defendant has been sued civilly in

federal court 655 times since December 2014. See list from PACER Case Locator Service attached hereto as Exhibit “A.”

83. In the last 3 years, the Defendant has had 1,877 complaints reported to the Better Business Bureau (BBB), of which 1,327 of those complaints are classified as being related to “Billing/Collection Issues.”⁴

84. Since 2014, the Defendant has had 14,930 complaints reported to the Consumer Financial Protection Bureau (“CFPB”), of which 501 are classified as being related to “Communication Tactics.”⁵

85. On January 18, 2017, the CFPB filed suit against Navient and its wholly-owned debt collector subsidiary, Pioneer Credit Recovery Inc., for their unlawful acts and practices in connection with Defendant’s servicing and collection of student loans. *Consumer Financial Protection Bureau v. Navient Corporation; Navient Solutions, Inc.; and Pioneer Credit Recovery, Inc.*, Case No. 3:17-cv-00101-RDM (M.D. Pa. 2017).

86. Defendant violated the TCPA with respect to the Plaintiff and the class and subclass that she seeks to represent.

87. Defendant willfully or knowingly violated the TCPA with respect to the Plaintiff and the class and subclass that she seeks to represent.

⁴Navient, Reviews & Complaints, BETTER BUSINESS BUREAU, <https://www.bbb.org/delaware/business-reviews/loans/navient-in-wilmington-de-92002017/reviews-and-complaints> (last viewed Aug. 24, 2017).

⁵Consumer Complaints, CONSUMER FINANCIAL PROTECTION BUREAU, <https://data.consumerfinance.gov/dataset/Consumer-Complaints/s6ew-h6mp>.

V. CLAIM FOR RELIEF

COUNT ONE

Telephone Consumer Protection Act, 47 U.S.C. §§ 227(b)(1)(A)(iii) and 227(b)(3)

Automatic Telephone Dialing System

88. Plaintiff realleges and incorporates paragraphs 1 through 87 as though fully set forth herein.

89. The “Autodialed Class.” Pursuant to Rule 23 of the Federal Rules of Civil Procedure, Plaintiff brings this action for herself and on behalf of a class (“the Autodialed Class”) of similarly situated individuals initially defined as follows:

Each person or entity throughout the United States: (a) to whom Navient Solutions, LLC or any person acting as its agent or on its behalf (hereafter "Navient") made one or more telephone calls; (b) to a telephone number assigned to a cellular telephone service; (c) by using an Autodialer; (d) without the called party’s prior express consent; (e) after Navient designated the telephone number to which it made the call(s) as that of someone who was related to or acquainted with or a neighbor of the Debtor whom Navient was seeking and not the actual Debtor himself/herself; (f) within four years preceding the filing of the Complaint in this matter or during its pendency. Excluded from the class definition are (1) all persons or entities included within that class defined in the Final Approval Order (Dkt. # 177) in *Johnson v Navient Solutions, Inc.*, Case No.: 1:15-cv-0716 (S.D. Ind.); (2) any employees, officers, directors of Defendant, and any attorneys appearing in this case, and any judge assigned to hear this action.

90. The “Autodialed Sub-Class.” Pursuant to Rule 23 of the Federal Rules of Civil Procedure, Plaintiff also brings this action for herself and on behalf of another putative sub-class (“the First Autodialed Sub-Class”) of similarly situated individuals initially defined as follows:

Each person or entity throughout the United States: (a) to whom Navient Solutions, LLC or any person acting as its agent or on its behalf (hereafter "Navient") made one or more telephone calls; (b) to a telephone number assigned to a cellular telephone service; (c) by using an Autodialer; (d) without the called party’s prior express consent; (e) after Navient designated the telephone number to which it made the call(s) as that of someone who was related to or acquainted with or a neighbor of the Debtor whom Navient was seeking and not the actual Debtor himself/herself; (f) within four

years preceding the filing of the Complaint in this matter or during its pendency, (g) where Defendant or any person acting as its agent or on its behalf continued to call such person's cell phone number using an Autodialer after being instructed to stop calling. Excluded from the class definition are (1) all persons or entities included within that class defined in the Final Approval Order (Dkt. # 177) in Johnson v Navient Solutions, Inc., Case No.: 1:15-cv-0716 (S.D. Ind.); (2) any employees, officers, directors of Defendant, and any attorneys appearing in this case, and any judge assigned to hear this action.

91. Numerosity. *Fed. R. Civ. P. 23(a)(1)*. Upon information and belief, Plaintiff alleges that the members of the Autodialed Class and of the Autodialed Sub-Class (herein referred to as the "Class" and "Sub-Class") are so numerous that joinder of all is impractical. The names and addresses of the Class and Sub-Class members are identifiable through documents maintained by Defendant, and the Class and Sub-Class members may be notified of the pendency of this action by published and/or mailed notice.

92. Existence and Predominance of Common Questions of Law and Fact. *Fed. R. Civ. P. 23(a)(2)*. Common questions of law and fact exist as to all Class and Sub-Class members. These questions predominate over the questions affecting only individual members. These common legal and factual questions include, among other things:

- (a) Whether the calls made by or on behalf of Defendant to the cellular phone numbers of the Class and Sub-Class members were made using an Autodialer?
- (b) Whether the calls made by or on behalf of Defendant to the cellular phone numbers of the Class and Sub-Class members were made for emergency purposes?
- (c) Whether the Class and Sub-Class members provided prior express consent to Defendant to make or have made on its behalf each of the calls to their cellular phone numbers using an Autodialer?
- (d) Whether Defendant's conduct violated 47 U.S.C. § 227(b)(1)(A)(iii)?

(e) Whether Defendant willfully or knowingly violated 47 U.S.C. § 227(b)(1)(A)(iii)?

(f) Whether Plaintiff and the Class and Sub-Class members are entitled to a permanent injunction enjoining Defendant from making or having made on its behalf calls to cellular phone numbers using an Autodialer without the prior express consent of the called party?

93. Typicality. *Fed. R. Civ. P. 23(a)(3)*. Plaintiff's claims are typical of the claims of each Class and Sub-Class member. Plaintiff would only seek individual or actual damages if class certification is denied. In addition, Plaintiff is entitled to relief under the same causes of action and upon the same facts as the other members of the Class and Sub-Class.

94. Adequacy. *Fed. R. Civ. P. 23(a)(4)*. Plaintiff is an adequate representative of the Class and Sub-Class because her interests coincide with, and are not antagonistic to, the interest of the members of the Class and Sub-Classes she seeks to represent; she has retained counsel competent and experienced in such litigation; and she intends to prosecute this action vigorously. Plaintiff and her Counsel will fairly and adequately protect the interests of members of the Class and Sub-Class.

95. Superiority. *Fed. R. Civ. P. 23(b)(3)* Questions of law and fact common to the Class and Sub-Class members predominate over questions affecting only individual members, and a class action is superior to other available methods for fair and efficient adjudication of the controversy. Liability will be determined based on a common set of facts and legal theories. Willfulness will be determined based on Defendant's conduct and knowledge, not upon the effect of Defendant's conduct on the Class and Sub-Class members. The statutory damages sought by each member are such that individual prosecution would prove burdensome and

expensive given the complex and extensive litigation necessitated by Defendant's conduct. It would be virtually impossible for the members of the Class and Sub-Classes individually to redress effectively the wrongs done to them, as the TCPA has no attorney's fee shifting provision. Even if the members of the Class and Sub-Class themselves could afford such individual litigation, it would be an unnecessary burden on the courts. Furthermore, individualized litigation presents a potential for inconsistent or contradictory judgments and increases the delay and expense to all parties and to the court system presented by the complex legal and factual issues raised by Defendant's conduct. By contrast, the class action device will result in substantial benefits to the litigants and the Court by allowing the Court to resolve numerous individual claims based upon a single set of proof in just one case.

96. Class certification is appropriate because Defendant has acted on grounds generally applicable to the Class and Sub-Class, making appropriate equitable injunctive relief with respect to Plaintiff and the Class and Sub-Class members. *Fed. R. Civ. P. 23(b)(2)*.

97. By virtue of the foregoing, Defendant violated 47 U.S.C. § 227(b)(1)(A)(iii) as to Plaintiff and the members of the Class and Sub-Class by calling, on one or more occasions, their cellular telephone numbers using an Autodialer without their prior express consent, or alternatively by making such calls after any prior express consent was revoked.

98. Pursuant to 47 U.S.C. § 227(b)(3), Plaintiff and each Class and Sub-Class member is entitled to recover from Defendant \$500.00 in statutory damages for each such violation. In the event that Defendant is found to have knowingly or willfully violated the

TCPA, this Court may, in its discretion, increase the amount of statutory damages to not more than \$1,500.00 for each such violation.

99. Pursuant to 47 U.S.C. § 227(b)(3)(A), Plaintiff, on behalf of himself and the Class and Sub-Class members, also seeks injunctive relief prohibiting Defendant's violations of the TCPA in the future.

VI. DEMAND FOR PRESERVATION

100. Plaintiff also specifically demands that Defendant retain and preserve all records related to the allegations in this Complaint. Specifically, Plaintiff's demand for preservation includes, but is not limited to, the following documents and information:

(a) All documents evidencing all phone numbers, including spoofed numbers, used by Defendant and/or persons acting as its agent or on its behalf in making autodialed calls to cellular phone numbers within the last four years;

(b) All documents evidencing the cellular telephone numbers to which Defendant and/or persons acting as its agent or on its behalf made one or more autodialed calls within the four years preceding the filing of the Class Complaint or thereafter;

(c) All documents evidencing the identity of the "called party" to whom Defendant and/or persons acting as its agent or on its behalf made one or more autodialed calls to a cellular telephone number within the four years preceding the filing of the Class Complaint or thereafter;

(d) All documents evidencing the identity of all persons to whom Defendant and/or persons acting as its agent on its behalf made one or more autodialed calls to a cellular telephone number where the names and/or telephone numbers of the called party were obtained

by Defendant and/or persons acting as its agent or on its behalf from the names of relatives, neighbors, acquaintances or other persons in a borrower's student loan application or documentation or from a skip trace service;

(e) All documents evidencing the number of autodialed calls made to each cellular telephone number to which Defendant and/or persons acting on its behalf made autodialed calls within the four years preceding the filing of the Class Complaint or thereafter;

(f) All documents, including transmission or phone logs, showing dates of all autodialed calls made to a cellular phone number, and the identity of all persons called by Defendant and/or persons acting as its agent or on its behalf, using an Autodialer within the four years preceding the filing of the Class Complaint or thereafter;

(g) All documents evidencing the scripts and/or content of all autodialed calls made by Defendant and/or persons acting as its agent or on its behalf to any cellular telephone number, within the four years preceding the filing of the Class Complaint or thereafter;

(h) All documents supporting the contention of Defendant, if it so contends, that it had the prior express consent of any called party to whom an autodialed call was made within the four years preceding the filing of the Class Complaint or thereafter and all documents evidencing the names, addresses and cellular telephone numbers of all persons who Defendant contends provided such prior express consent;

(i) All documents evidencing the identity and/or cellular telephone numbers of all persons who requested that Defendant and/or persons acting as its agent or on its behalf stop making calls to their cellular phone number within the four years preceding the filing of the Class Complaint or thereafter;

(j) All recordings, transcripts and/or summaries or other documentation of all autodialed calls made by Defendant and/or persons acting as its agent or on its behalf to any cellular phone numbers each within the last four years.

(k) All documents, including but not limited to invoices, transmission logs, and summary logs, provided to Defendant by any company or person which it retained to make autodialed calls on its behalf within the four years preceding the filing of the Class Complaint or thereafter;

(l) All written, recorded, electronic or other documentation evidencing the revocation and/or attempted revocation by any called party of any prior express consent that his or her cellular phone number be called using an Autodialer.

(m) All documents evidencing or pertaining to any and all policies or procedures implemented by Defendant with regard to the making of autodialed calls to cellular telephone numbers using an Autodialer;

(n) All documents evidencing or pertaining to the knowledge of Defendant of the TCPA and/or the regulations and rulings of the FCC thereunder;

(o) All documents evidencing or pertaining to any and all lawsuits and/or settlements to which Defendant was a party which, in whole or in part, pertain to the TCPA;

101. Demand is made on Defendant to notify any third parties or vendors retained by Defendant to make autodialed calls to cellular phone numbers of this preservation demand and request production of any documents included within this demand.

Incorporation of Paragraphs into other Paragraphs

102. Every paragraph in this Complaint is hereby incorporated into every other paragraph.

VII. PRAYER FOR RELIEF

WHEREFORE, Plaintiff, on behalf of herself and as representative of all other persons similarly situated, prays for judgment against Defendant, awarding relief as follows:

a. Certifying the proposed Class and Sub-Class under Rule 23 of the Federal Rules of Civil Procedure and appointing Plaintiff and her counsel to represent the Class and Sub-Class.

b. Awarding to the Class and Sub-Class statutory damages as provided for under 47 U.S.C. § 227(b)(3), trebled as may be appropriate;

c. Granting as to the Class and Sub-Class a permanent injunction restraining Defendant from making or having made on its behalf any additional non emergency calls to cellular phones using an automatic telephone dialing system without first obtaining the prior express consent of the called party;

d. Pre-judgment interest from the date of filing this suit;

e. A reasonable attorney's fee to be paid out of any common fund created by virtue of this litigation;

f. All cost of this proceeding; and

g. All general, special and equitable relief to which Plaintiff and the members of the Class and Sub-Class are entitled by law.

TRIAL BY JURY IS DEMANDED.

DENISE BAKER

Date: October 16, 2017

By: /s/ William L. Downing
Of Counsel

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Exhibit A



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Civil Party Search
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| 7 Navient Solutions, LLC (dft) | mowdce | 4:2017-cv-00799 | 480 | 09/25/2017 | |
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| 11 Navient Solutions, LLC (dft) | moedce | 1:2017-cv-00165 | 890 | 09/21/2017 | |
| 12 Navient Solutions, Inc. (dft) | vaedce | 3:2017-cv-00645 | 480 | 09/21/2017 | |
| 13 Navient Solutions, LLC (dft) | vaedce | 3:2017-cv-00645 | 480 | 09/21/2017 | |
| 14 Navient Solutions, LLC (dft) | flmdce | 5:2017-cv-00424 | 890 | 09/20/2017 | |
| 15 Navient Solutions, Inc. (dft) | casdce | 3:2017-cv-01902 | 480 | 09/19/2017 | |
| 16 Navient Solutions, LLC (dft) | nyedce | 1:2017-cv-05507 | 480 | 09/19/2017 | |
| 17 Navient Solutions, Inc. (dft) | txwdce | 1:2017-cv-00907 | 890 | 09/19/2017 | |
| 18 Navient Solutions, LLC (dft) | txwdce | 1:2017-cv-00907 | 890 | 09/19/2017 | |
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| 20 Navient Solutions LLC (dft) | wydcce | 2:2017-cv-00154 | 890 | 09/15/2017 | |
| 21 Navient Solutions, LLC (dft) | vaedce | 1:2017-cv-01026 | 890 | 09/14/2017 | |
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| 25 Navient Solutions, Inc. (dft) | ksdce | 2:2017-cv-02509 | 890 | 09/01/2017 | |
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| 27 NAVIENT SOLUTIONS, LLC (dft) | njdce | 1:2017-cv-06509 | 480 | 08/29/2017 | |
| 28 Navient Solutions, LLC (dft) | aindce | 1:2017-cv-01453 | 480 | 08/28/2017 | 08/31/2017 |
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| 34 Navient Solutions Incorporated (dft) | miedce | 2:2017-cv-12628 | 480 | 08/10/2017 | |
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| 43 Navient Solutions, LLC (dft) | flmdce | 8:2017-cv-01823 | 890 | 07/31/2017 | |
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| 54 Navient Solutions, LLC (dft) | flmdce | 8:2017-cv-01724 | 480 | 07/19/2017 | |

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| 55 Navient Solutions, LLC (dft) | mndce | 0:2017-cv-03071 | 480 | 07/19/2017 | |
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| 64 Navient Solutions, LLC (dft) | nysdce | 1:2017-cv-04962 | 480 | 06/30/2017 | |
| 65 Navient Solutions LLC (dft) | azdce | 2:2017-cv-02088 | 480 | 06/29/2017 | |
| 66 Navient Solutions, Inc (dft) | nyedce | 2:2017-cv-03884 | 480 | 06/29/2017 | |
| 67 Navient Solutions, LLC. (dft) | cacdce | 2:2017-cv-04729 | 890 | 06/27/2017 | |
| 68 Navient Solutions, LLC (dft) | wiwdce | 3:2017-cv-00497 | 446 | 06/27/2017 | |
| 69 Navient Solutions LLC (dft) | wiedce | 2:2017-cv-00876 | 480 | 06/23/2017 | 08/09/2017 |
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| 71 NAVIENT SOLUTIONS LLC (dft) | flndce | 4:2017-cv-00276 | 890 | 06/15/2017 | |
| 72 Navient Solutions, Inc. (dft) | mndce | 0:2017-cv-02022 | 480 | 06/13/2017 | 10/11/2017 |
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| 78 Navient Solutions, LLC (dft) | gandce | 1:2017-cv-01977 | 890 | 05/31/2017 | 09/27/2017 |
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| 80 Navient Solutions, LLC (dft) | codce | 1:2017-cv-01272 | 480 | 05/25/2017 | 08/01/2017 |
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| 95 Navient Solutions, LLC (dft) | pamdce | 1:2017-cv-00835 | 890 | 05/11/2017 | |
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| 97 Navient Solutions Incorporated (dft) | azdce | 2:2017-cv-01409 | 410 | 05/08/2017 | 05/17/2017 |
| 98 Navient Solutions, Inc. (dft) | caedce | 2:2017-cv-00964 | 480 | 05/08/2017 | |
| 99 Navient Solutions, LLC (dft) | flmdce | 8:2017-cv-01077 | 890 | 05/08/2017 | |
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| 106 Navient Solutions, Inc. (dft) | pamdce | 3:2017-cv-00772 | 190 | 05/01/2017 | |
| 107 Navient Solutions, LLC (dft) | pamdce | 3:2017-cv-00772 | 190 | 05/01/2017 | |
| 108 Navient Solutions, LLC (dft) | cacdce | 2:2017-cv-03240 | 480 | 04/28/2017 | |

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| 120 Navient Solutions, LLC (dft) | laedce | 2:2017-cv-02950 | 890 | 04/06/2017 | 06/08/2017 |
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| 127 Navient Solutions, LLC (dft) | nysdce | 1:2017-cv-02327 | 480 | 03/30/2017 | |
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| 129 Navient Solutions, LLC (ip) | candce | 4:2017-cv-01624 | 480 | 03/24/2017 | |
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| 134 Navient Solutions, LLC (dft) | flmdce | 8:2017-cv-00628 | 890 | 03/16/2017 | |
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| 161 Navient Solutions, Inc. (dft) | ilndce | 1:2017-cv-00453 | 890 | 01/20/2017 | |
| 162 Navient Solutions, LLC (dft) | kywdce | 3:2017-cv-00031 | 890 | 01/18/2017 | |

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| 172 Navient Solutions, Inc. (dft) | flmdce | 8:2016-cv-03513 | 890 | 12/28/2016 | 07/18/2017 |
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| 174 Navient Solutions, Inc. (dft) | ohndce | 3:2016-cv-03092 | 890 | 12/28/2016 | 06/06/2017 |
| 175 Navient Solutions, Inc. (dft) | ordce | 6:2016-cv-02397 | 890 | 12/28/2016 | |
| 176 Navient Solutions Inc (dft) | bnrdce | 3:2016-cv-03516 | 480 | 12/28/2016 | 06/09/2017 |
| 177 Navient Solutions, Inc. (dft) | miedce | 2:2016-cv-14454 | 480 | 12/22/2016 | |
| 178 Navient Solutions, Inc. (dft) | codce | 1:2016-cv-03145 | 890 | 12/21/2016 | 05/05/2017 |
| 179 NAVIENT SOLUTIONS, INC. (dft) | insdce | 1:2016-cv-03440 | 480 | 12/20/2016 | 02/07/2017 |
| 180 Navient Solutions, LLC (dft) | pamdce | 3:2016-cv-02507 | 890 | 12/20/2016 | |
| 181 Navient Solutions, Inc. (dft) | vaedce | 1:2016-cv-01568 | 890 | 12/19/2016 | |
| 182 Navient Solutions, Inc. (dft) | nyedce | 2:2016-cv-06916 | 480 | 12/15/2016 | 01/19/2017 |
| 183 NAVIENT SOLUTIONS, INC. (dft) | paedce | 2:2016-cv-06446 | 890 | 12/15/2016 | |
| 184 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-03402 | 890 | 12/14/2016 | |
| 185 Navient Solutions, Inc., (dft) | flsdce | 0:2016-cv-62939 | 480 | 12/13/2016 | 04/28/2017 |
| 186 Navient Solutions, Inc., (dft) | flsdce | 0:2016-cv-62940 | 480 | 12/13/2016 | 12/13/2016 |
| 187 Navient Solutions, Inc. (dft) | innrdce | 2:2016-cv-00514 | 480 | 12/13/2016 | 12/30/2016 |
| 188 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-03396 | 890 | 12/12/2016 | |
| 189 Navient Solutions, LLC (dft) | flmdce | 6:2016-cv-02118 | 890 | 12/09/2016 | 08/01/2017 |
| 190 NAVIENT SOLUTIONS, INC. (dft) | njdce | 3:2016-cv-09100 | 890 | 12/09/2016 | |
| 191 Navient Solutions, Inc. (dft) | ohsdce | 1:2016-cv-01136 | 890 | 12/09/2016 | 09/14/2017 |
| 192 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-03366 | 890 | 12/08/2016 | |
| 193 Navient Solutions, Inc. (dft) | ordce | 3:2016-cv-02289 | 890 | 12/07/2016 | 05/25/2017 |
| 194 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-03316 | 890 | 12/02/2016 | 07/25/2017 |
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| 196 NAVIENT SOLUTIONS LLC (dft) | flndce | 3:2016-cv-00637 | 890 | 12/02/2016 | 04/25/2017 |
| 197 Navient Solutions, Inc. (dft) | wawdce | 3:2016-cv-05994 | 480 | 12/02/2016 | 04/25/2017 |
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| 200 Navient Solutions, Inc. (dft) | nvdce | 2:2016-cv-02734 | 890 | 11/29/2016 | 07/20/2017 |
| 201 Navient Solutions, LLC (dft) | pamdce | 1:2016-cv-02372 | 890 | 11/29/2016 | |
| 202 Navient Solutions, Inc. (dft) | caedce | 2:2016-cv-02798 | 480 | 11/29/2016 | 05/19/2017 |
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| 207 Navient Solutions, LLC (dft) | pamdce | 4:2016-cv-02356 | 480 | 11/23/2016 | 02/28/2017 |
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| 210 Navient Solutions, Inc. (dft) | codce | 1:2016-cv-02755 | 480 | 11/11/2016 | 05/15/2017 |
| 211 Navient Solutions, LLC (dft) | codce | 1:2016-cv-02755 | 480 | 11/11/2016 | |
| 212 NAVIENT SOLUTIONS, INC. (dft) | dcdce | 1:2016-cv-02212 | 480 | 11/04/2016 | |
| 213 NAVIENT SOLUTIONS, LLC (dft) | dcdce | 1:2016-cv-02212 | 480 | 11/04/2016 | |
| 214 Navient Solutions, Inc. (dft) | gandce | 1:2016-cv-04135 | 890 | 11/04/2016 | |
| 215 Navient Solutions, Inc. (dft) | cacdce | 8:2016-cv-01982 | 480 | 11/01/2016 | 05/30/2017 |
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| 217 Navient Solutions, Inc. (dft) | msndce | 4:2016-cv-00214 | 890 | 10/28/2016 | |
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| 224 Navient Solutions, Inc. (dft) | flmdce | 8:2016-cv-03012 | 480 | 10/24/2016 | 03/21/2017 |
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| 228 Navient Solutions, LLC (dft) | flmdce | 3:2016-cv-01310 | 890 | 10/17/2016 | 07/18/2017 |
| 229 Navient Solutions, Inc. (dft) | miedce | 2:2016-cv-13675 | 360 | 10/17/2016 | 01/12/2017 |
| 230 Navient Solutions, Inc. (dft) | kyedce | 5:2016-cv-00388 | 480 | 10/13/2016 | 08/02/2017 |
| 231 Navient Solutions, LLC (dft) | flmdce | 6:2016-cv-01766 | 890 | 10/11/2016 | 07/28/2017 |
| 232 NAVIENT SOLUTIONS, INC. (dft) | pawdce | 3:2016-cv-00215 | 890 | 10/10/2016 | 08/30/2017 |
| 233 Navient Solutions, Inc. (dft) | nyndce | 1:2016-cv-01220 | 890 | 10/06/2016 | 06/09/2017 |
| 234 Navient Solutions, Inc. (dft) | flmdce | 3:2016-cv-01273 | 890 | 10/05/2016 | 12/23/2016 |
| 235 Navient Solutions, Inc., (dft) | miedce | 2:2016-cv-13538 | 480 | 10/03/2016 | 06/20/2017 |
| 236 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-02790 | 890 | 09/30/2016 | 11/29/2016 |
| 237 Navient Solutions, Inc. (dft) | caedce | 2:2016-cv-02327 | 480 | 09/29/2016 | 07/18/2017 |
| 238 NAVIENT SOLUTIONS, INC. (dft) | pawdce | 2:2016-cv-01500 | 890 | 09/28/2016 | |
| 239 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-02732 | 890 | 09/23/2016 | 12/08/2016 |
| 240 Navient Solutions, LLC (dft) | flmdce | 3:2016-cv-01218 | 890 | 09/23/2016 | 06/21/2017 |
| 241 Navient Solutions, LLC (dft) | flmdce | 6:2016-cv-01676 | 890 | 09/23/2016 | 03/22/2017 |
| 242 Navient Solutions, Inc. (dft) | nywdce | 6:2016-cv-06646 | 480 | 09/23/2016 | 06/26/2017 |
| 243 Navient Solutions, Inc. (dft) | nywdce | 1:2016-cv-00773 | 480 | 09/23/2016 | 09/23/2016 |
| 244 Navient Solutions, Inc. (dft) | cacdce | 5:2016-cv-02026 | 480 | 09/22/2016 | 08/23/2017 |
| 245 Navient Solutions, Inc (dft) | miwdce | 1:2016-cv-01164 | 480 | 09/22/2016 | |
| 246 Navient Solutions, Inc. (dft) | rvdce | 2:2016-cv-02220 | 480 | 09/21/2016 | 11/22/2016 |
| 247 Navient Solutions, LLC (dft) | rvdce | 2:2016-cv-02220 | 480 | 09/21/2016 | 07/25/2017 |
| 248 Navient Solutions, Inc. (dft) | nyrdce | 1:2016-cv-07327 | 480 | 09/20/2016 | 07/25/2017 |
| 249 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-02688 | 480 | 09/19/2016 | |
| 250 Navient Solutions Inc. (dft) | tnwdce | 2:2016-cv-02747 | 890 | 09/19/2016 | 06/30/2017 |
| 251 Navient Solutions, Inc. (dft) | msndce | 3:2016-cv-00210 | 480 | 09/18/2016 | 04/24/2017 |
| 252 Navient Solutions, Inc. (dft) | gandce | 1:2016-cv-03450 | 480 | 09/14/2016 | |
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| 255 Navient Solutions, Inc. (dft) | msdce | 2:2016-cv-00138 | 890 | 09/12/2016 | 10/02/2017 |
| 256 Navient Solutions Inc (dft) | scdce | 2:2016-cv-03094 | 890 | 09/12/2016 | 08/09/2017 |
| 257 Navient Solutions, Inc. (dft) | wawdce | 2:2016-cv-01436 | 480 | 09/12/2016 | |
| 258 Navient Solutions Inc (dft) | aredce | 4:2016-cv-00654 | 890 | 09/09/2016 | |
| 259 NAVIENT SOLUTIONS, INC. (dft) | njdce | 3:2016-cv-05466 | 480 | 09/08/2016 | 10/07/2016 |
| 260 Navient Solutions, Inc. (dft) | tnwdce | 2:2016-cv-02727 | 890 | 09/08/2016 | 09/08/2016 |
| 261 Navient Solutions, Inc. (dft) | tnwdce | 1:2016-cv-01243 | 890 | 09/08/2016 | |
| 262 Navient Solutions, Inc. (dft) | laedce | 2:2016-cv-14492 | 480 | 09/06/2016 | |
| 263 Navient Solutions LLC (dft) | wiedce | 2:2016-cv-01191 | 360 | 09/02/2016 | 01/03/2017 |
| 264 Navient Solutions, Inc. (dft) | moedce | 4:2016-cv-01407 | 890 | 08/31/2016 | 07/31/2017 |
| 265 Navient Solutions, LLC (dft) | flmdce | 3:2016-cv-01104 | 890 | 08/30/2016 | |
| 266 Navient Solutions, LLC (dft) | flmdce | 6:2016-cv-01537 | 480 | 08/29/2016 | 08/29/2017 |
| 267 Navient Solutions, Inc. (dft) | nyedce | 1:2016-cv-04813 | 480 | 08/29/2016 | 04/26/2017 |
| 268 Navient Solutions, Inc. (dft) | wysdce | 2:2016-cv-08260 | 480 | 08/26/2016 | 10/17/2016 |
| 269 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-02448 | 890 | 08/25/2016 | 11/09/2016 |
| 270 Navient Solutions, Inc. (dft) | flsdce | 0:2016-cv-62038 | 890 | 08/24/2016 | 12/21/2016 |
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| 271 Navient Solutions, Inc. (dft) | ilndce | 1:2016-cv-08279 | 890 | 08/23/2016 | |
| 272 Navient Solutions, Inc. (dft) | nywdce | 6:2016-cv-06587 | 480 | 08/23/2016 | 01/09/2017 |
| 273 Navient Solutions, Inc. (dft) | nysdce | 7:2016-cv-08607 | 890 | 08/22/2016 | 01/26/2017 |
| 274 Navient Solutions, Inc. (dft) | ncedce | 4:2016-cv-00231 | 890 | 08/19/2016 | 01/04/2017 |
| 275 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-02370 | 890 | 08/18/2016 | 04/07/2017 |
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| 277 Navient Solutions, Inc. (dft) | gandce | 1:2016-cv-02977 | 890 | 08/18/2016 | 12/29/2016 |
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| 281 Navient Solutions, Inc. (dft) | ohndce | 1:2016-cv-01958 | 890 | 08/04/2016 | 09/06/2017 |
| 282 Navient Solutions, Inc. (dft) | fsdce | 1:2016-cv-23277 | 480 | 08/01/2016 | 05/11/2017 |
| 283 NAVIENT SOLUTIONS, INC. (dft) | insdce | 1:2016-cv-02052 | 890 | 08/01/2016 | 01/17/2017 |
| 284 Navient Solutions, Inc. (dft) | caedce | 1:2016-cv-01116 | 890 | 08/01/2016 | 05/04/2017 |
| 285 Navient Solutions, Inc. (dft) | caodce | 2:2016-cv-05622 | 480 | 07/29/2016 | 01/24/2017 |
| 286 Navient Solutions, Inc. (dft) | caedce | 2:2016-cv-01772 | 480 | 07/28/2016 | 07/27/2016 |
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| 289 Navient Solutions, Inc. (dft) | ilndce | 1:2016-cv-07518 | 890 | 07/25/2016 | 09/02/2016 |
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| 292 Navient Solutions, Inc. (dft) | nyndce | 1:2016-cv-00873 | 890 | 07/15/2016 | 06/22/2017 |
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| 298 Navient Solutions, Inc. (dft) | casdce | 3:2016-cv-01772 | 480 | 07/08/2016 | 09/15/2016 |
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| 341 Navient Solutions, Inc. aka Sallie Mae (dft) | bxwdce | 3:2016-cv-00159 | 890 | 05/13/2016 | 06/16/2017 |
| 342 Navient Solutions, Inc. (dft) | candce | 5:2016-cv-02504 | 890 | 05/10/2016 | 08/05/2016 |
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| 355 Navient Solutions, Inc. (dft) | flmdce | 3:2016-cv-00519 | 890 | 04/28/2016 | 08/17/2017 |
| 356 Navient Solutions, Inc. (dft) | miedce | 2:2016-cv-11517 | 480 | 04/27/2016 | 03/08/2017 |
| 357 Navient Solutions, Inc. (dft) | gandce | 1:2016-cv-01337 | 890 | 04/25/2016 | 05/26/2016 |
| 358 Navient Solutions, Inc. (3pp) | mdcce | 1:2016-cv-01209 | 890 | 04/22/2016 | 06/01/2017 |
| 359 Navient Solutions, Inc. (dft) | mdcce | 1:2016-cv-01209 | 890 | 04/22/2016 | 06/01/2017 |
| 360 Navient Solutions, Inc. (dft) | nywdce | 1:2016-cv-00313 | 480 | 04/21/2016 | 04/14/2017 |
| 361 Navient Solutions, Inc. (dft) | miedce | 2:2016-cv-11426 | 480 | 04/20/2016 | 01/26/2017 |
| 362 Navient Solutions, Inc. (dft) | tnedce | 1:2016-cv-00102 | 480 | 04/20/2016 | 08/29/2016 |
| 363 Navient Solutions, Inc. (dft) | cacdce | 5:2016-cv-00728 | 890 | 04/19/2016 | 04/05/2017 |
| 364 Navient Solutions, Inc. (dft) | ohsdce | 3:2016-cv-00150 | 480 | 04/19/2016 | 01/31/2017 |
| 365 Navient Solutions, Inc. (dft) | ohsdce | 1:2016-cv-00481 | 890 | 04/19/2016 | 08/05/2016 |
| 366 Navient Solutions, Inc. (dft) | cacdce | 2:2016-cv-02640 | 480 | 04/18/2016 | 05/26/2016 |
| 367 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-00921 | 890 | 04/18/2016 | 01/11/2017 |
| 368 Navient Solutions, LLC (dft) | flmdce | 2:2016-cv-00282 | 890 | 04/18/2016 | 11/08/2016 |
| 369 Navient Solutions, LLC (dft) | flmdce | 3:2016-cv-00472 | 890 | 04/18/2016 | 08/09/2016 |
| 370 Navient Solutions, Inc. (dft) | wiwdce | 3:2016-cv-00243 | 890 | 04/15/2016 | 01/05/2017 |
| 371 Navient Solutions, Inc. (dft) | gandce | 1:2016-cv-01191 | 890 | 04/13/2016 | 08/04/2016 |
| 372 Navient Solutions, Inc (dft) | miedce | 2:2016-cv-11344 | 480 | 04/13/2016 | 07/27/2016 |
| 373 NAVIENT SOLUTIONS, INC. (dft) | paedce | 2:2016-cv-01738 | 890 | 04/11/2016 | 01/05/2017 |
| 374 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-00853 | 480 | 04/08/2016 | 07/21/2016 |
| 375 Navient Solutions, Inc. (dft) | flsdce | 1:2016-cv-21249 | 890 | 04/08/2016 | 02/02/2017 |
| 376 Navient Solutions, Inc. (dft) | madce | 4:2016-cv-40036 | 890 | 04/08/2016 | 09/21/2016 |
| 377 Navient Solutions, Inc. (dft) | flsdce | 1:2016-cv-21232 | 890 | 04/07/2016 | 03/06/2017 |
| 378 Navient Solutions, Inc. (dft) | flsdce | 1:2016-cv-21201 | 890 | 04/05/2016 | 08/25/2016 |

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| 379 Navient Solutions, Inc. (dft) | ilndce | 1:2016-cv-04015 | 890 | 04/05/2016 | 05/05/2017 |
| 380 Navient Solutions, Inc. (dft) | ohndce | 3:2016-cv-00811 | 480 | 04/05/2016 | 11/18/2016 |
| 381 Navient Solutions, Inc. (dft) | flmdce | 6:2016-cv-00569 | 890 | 04/04/2016 | 01/17/2017 |
| 382 Navient Solutions, LLC (dft) | flmdce | 6:2016-cv-00567 | 890 | 04/04/2016 | 05/18/2016 |
| 383 Navient Solutions, Inc. (dft) | ncwdce | 3:2016-cv-00160 | 890 | 04/04/2016 | 10/19/2016 |
| 384 Navient Solutions, LLC (dft) | flmdce | 3:2016-cv-00386 | 480 | 03/31/2016 | 05/31/2016 |
| 385 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-00742 | 480 | 03/28/2016 | 08/02/2016 |
| 386 Navient Solutions, Inc. (dft) | flsdce | 1:2016-cv-21069 | 480 | 03/24/2016 | 03/24/2016 |
| 387 Navient Solutions, Inc. (dft) | mssdce | 2:2016-cv-00035 | 890 | 03/24/2016 | 12/23/2016 |
| 388 Navient Solutions, Inc. (dft) | flsdce | 1:2016-cv-21037 | 890 | 03/22/2016 | 03/22/2016 |
| 389 Navient Solutions, Inc. (dft) | flsdce | 1:2016-cv-21041 | 890 | 03/22/2016 | 01/20/2017 |
| 390 Navient Solutions, LLC (dft) | flmdce | 6:2016-cv-00494 | 890 | 03/21/2016 | 11/14/2016 |
| 391 Navient Solutions, Inc. (dft) | kywdce | 3:2016-cv-00177 | 890 | 03/21/2016 | 07/18/2016 |
| 392 Navient Solutions, Inc. (dft) | flsdce | 0:2016-cv-60583 | 890 | 03/18/2016 | 08/15/2016 |
| 393 Navient Solutions, LLC (dft) | flmdce | 6:2016-cv-00448 | 890 | 03/17/2016 | 02/10/2017 |
| 394 Navient Solutions, Inc. (dft) | tnmdce | 1:2016-cv-00017 | 890 | 03/14/2016 | 09/29/2016 |
| 395 Navient Solutions, Inc. (dft) | gandce | 1:2016-cv-00811 | 890 | 03/11/2016 | 03/07/2017 |
| 396 Navient Solutions, Inc. (dft) | miedce | 2:2016-cv-10884 | 890 | 03/11/2016 | 09/19/2016 |
| 397 Navient Solutions Inc (dft) | cacdce | 2:2016-cv-01651 | 890 | 03/10/2016 | 09/14/2016 |
| 398 Navient Solutions Inc. (dft) | nysdce | 1:2016-cv-01785 | 480 | 03/09/2016 | 07/13/2016 |
| 399 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-00539 | 480 | 03/07/2016 | 06/02/2016 |
| 400 Navient Solutions, Inc. (dft) | laedce | 2:2016-cv-01887 | 480 | 03/04/2016 | |
| 401 Navient Solutions, Inc. (dft) | inndce | 1:2016-cv-00076 | 480 | 03/02/2016 | 04/25/2017 |
| 402 NAVIENT SOLUTIONS, INC. f/k/a SALLIE MAE, INC., (dft) | insdce | 1:2016-cv-00456 | 480 | 02/25/2016 | 09/21/2016 |
| 403 NAVIENT SOLUTIONS, INC. (dft) | insdce | 1:2016-cv-00457 | 480 | 02/25/2016 | 08/18/2016 |
| 404 Navient Solutions, Inc. (dft) | cacdce | 2:2016-cv-01263 | 890 | 02/24/2016 | 05/05/2016 |
| 405 Navient Solutions, Inc. (dft) | cacdce | 8:2016-cv-00310 | 890 | 02/22/2016 | 05/13/2016 |
| 406 Navient Solutions, Inc. (dft) | gandce | 1:2016-cv-00522 | 890 | 02/18/2016 | 08/16/2016 |
| 407 Navient Solutions, Inc. (dft) | nyedce | 2:2016-cv-00816 | 890 | 02/17/2016 | 08/16/2016 |
| 408 Navient Solutions, Inc. (dft) | moedce | 4:2016-cv-00209 | 890 | 02/16/2016 | 02/16/2016 |
| 409 Navient Solutions, Inc. (dft) | moedce | 1:2016-cv-00029 | 890 | 02/16/2016 | 05/13/2016 |
| 410 NAVIENT SOLUTIONS, INC. (dft) | njdce | 1:2016-cv-00806 | 480 | 02/16/2016 | 08/18/2016 |
| 411 Navient Solutions, Inc. (dft) | nyedce | 2:2016-cv-00797 | 890 | 02/16/2016 | 08/30/2016 |
| 412 Navient Solutions, Inc (dft) | nyedce | 1:2016-cv-00764 | 480 | 02/12/2016 | 08/10/2016 |
| 413 NAVIENT SOLUTIONS INC (dft) | flndce | 1:2016-cv-00039 | 890 | 02/11/2016 | 08/05/2016 |
| 414 Navient Solutions, Inc. (dft) | pamdce | 3:2016-cv-00244 | 450 | 02/11/2016 | 01/17/2017 |
| 415 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-00317 | 890 | 02/10/2016 | 05/19/2016 |
| 416 Navient Solutions, Inc. (dft) | wawdce | 3:2016-cv-05107 | 890 | 02/10/2016 | 07/11/2016 |
| 417 Navient Solutions, Inc. (dft) | flsdce | 1:2016-cv-20434 | 890 | 02/05/2016 | 09/13/2016 |
| 418 NAVIENT SOLUTIONS, INC. (mov) | paedce | 2:2016-cv-00595 | 448 | 02/05/2016 | 09/27/2016 |
| 419 Navient Solutions, Inc. (dft) | cacdce | 2:2016-cv-00764 | 480 | 02/03/2016 | 07/26/2016 |
| 420 Navient Solutions, Inc. (dft) | candce | 5:2016-cv-00571 | 890 | 02/03/2016 | 07/06/2016 |
| 421 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-00271 | 890 | 02/03/2016 | 04/06/2016 |
| 422 Navient Solutions, LLC (dft) | flmdce | 6:2016-cv-00170 | 890 | 02/02/2016 | 06/16/2016 |
| 423 Navient Solutions Incorporated (dft) | azdce | 2:2016-cv-00291 | 480 | 02/01/2016 | 07/06/2017 |
| 424 Navient Solutions LLC (dft) | azdce | 2:2016-cv-00291 | 480 | 02/01/2016 | 07/06/2017 |
| 425 Navient Solutions, Inc. (dft) | gandce | 1:2016-cv-00298 | 890 | 02/01/2016 | 10/11/2016 |
| 426 Navient Solutions, Inc. (dft) | gandce | 2:2016-cv-00023 | 890 | 02/01/2016 | 05/03/2016 |
| 427 Navient Solutions, Inc. (dft) | ctdce | 3:2016-cv-00131 | 890 | 01/28/2016 | 08/01/2016 |
| 428 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-00160 | 890 | 01/21/2016 | 03/07/2016 |
| 429 Navient Solutions Incorporated (dft) | azdce | 2:2016-cv-00133 | 480 | 01/20/2016 | 01/23/2017 |
| 430 Navient Solutions, Inc. (dft) | gandce | 1:2016-cv-00185 | 890 | 01/20/2016 | 08/05/2016 |
| 431 NAVIENT SOLUTIONS, INC. (dft) | njdce | 3:2016-cv-00338 | 890 | 01/20/2016 | 07/25/2016 |
| 432 Navient Solutions Inc (dft) | alndce | 5:2016-cv-00081 | 370 | 01/18/2016 | 09/22/2016 |

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| 433 Navient Solutions, Inc. (dft) | moedce | 4:2016-cv-00058 | 890 | 01/14/2016 | |
| 434 Navient Solutions, LLC (dft) | moedce | 4:2016-cv-00058 | 890 | 01/14/2016 | 04/10/2017 |
| 435 Navient Solutions, Inc. (dft) | ctdce | 3:2016-cv-00055 | 480 | 01/13/2016 | 04/10/2017 |
| 436 Navient Solutions, Inc. (dft) | txsdce | 4:2016-cv-00081 | 890 | 01/11/2016 | 07/11/2016 |
| 437 Navient Solutions, Inc. (dft) | txsdce | 4:2016-cv-00071 | 890 | 01/11/2016 | 08/22/2016 |
| 438 Navient Solutions, Inc. (dft) | kywdce | 3:2016-cv-00015 | 480 | 01/08/2016 | 02/04/2016 |
| 439 Navient Solutions, Inc. (dft) | almdce | 3:2016-cv-00009 | 890 | 01/07/2016 | 11/22/2016 |
| 440 Navient Solutions, Inc. (dft) | mddce | 1:2016-cv-00026 | 480 | 01/06/2016 | 11/02/2016 |
| 441 Navient Solutions, LLC (dft) | flmdce | 8:2016-cv-00004 | 480 | 01/06/2016 | 04/15/2016 |
| 442 Navient Solutions, Inc. (dft) | vaedce | 1:2016-cv-00005 | 480 | 01/04/2016 | 07/25/2017 |
| 443 Navient Solutions Incorporated (dft) | azdce | 4:2015-cv-00608 | 480 | 12/30/2015 | 03/29/2016 |
| 444 Navient Solutions, Inc. (dft) | miedce | 5:2015-cv-14495 | 890 | 12/30/2015 | 10/12/2016 |
| 445 Navient Solutions, Inc. (dft) | ridce | 1:2015-cv-00544 | 190 | 12/22/2015 | 05/25/2016 |
| 446 Navient Solutions, Inc. (dft) | tnwdce | 2:2015-cv-02819 | 890 | 12/22/2015 | 04/26/2017 |
| 447 Navient Solutions, Inc. (dft) | gandce | 1:2015-cv-04420 | 480 | 12/22/2015 | 07/18/2017 |
| 448 Navient Solutions, LLC (dft) | flmdce | 3:2015-cv-01496 | 890 | 12/17/2015 | 02/02/2017 |
| 449 Navient Solutions, Inc. (dft) | ctdce | 3:2015-cv-01825 | 480 | 12/16/2015 | 05/09/2016 |
| 450 Navient Solutions, Inc. (dft) | madce | 1:2015-cv-14149 | 480 | 12/16/2015 | 03/02/2017 |
| 451 Navient Solutions, Inc. (dft) | miedce | 5:2015-cv-14368 | 480 | 12/16/2015 | |
| 452 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-02861 | 480 | 12/16/2015 | 05/30/2017 |
| 453 Navient Solutions, Inc. (dft) | vawdce | 6:2015-cv-00050 | 890 | 12/14/2015 | 01/25/2016 |
| 454 Navient Solutions, Inc. (dft) | cacdce | 5:2015-cv-02517 | 480 | 12/14/2015 | 03/09/2016 |
| 455 NAVIENT SOLUTIONS, INC. (dft) | njdce | 3:2015-cv-08530 | 890 | 12/10/2015 | 12/21/2015 |
| 456 Navient Solutions, Inc. (dft) | mddce | 1:2015-cv-03729 | 480 | 12/09/2015 | 10/31/2016 |
| 457 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-02794 | 890 | 12/07/2015 | 02/09/2016 |
| 458 Navient Solutions Inc (dft) | innce | 1:2015-cv-00367 | 480 | 12/04/2015 | 03/14/2016 |
| 459 Navient Solutions Inc (dft) | innce | 1:2015-cv-00369 | 480 | 12/04/2015 | 09/12/2016 |
| 460 Navient Solutions, Inc. (dft) | gandce | 1:2015-cv-04217 | 480 | 12/04/2015 | 05/26/2017 |
| 461 Navient Solutions, Inc. (dft) | laedce | 2:2015-cv-06329 | 423 | 12/03/2015 | 01/06/2016 |
| 462 Navient Solutions, LLC (dft) | flmdce | 6:2015-cv-02028 | 890 | 12/03/2015 | 02/07/2017 |
| 463 Navient Solutions Incorporated (dft) | azdce | 2:2015-cv-02356 | 480 | 12/01/2015 | 09/16/2016 |
| 464 Navient Solutions Incorporated (dft) | azdce | 4:2015-cv-00540 | 890 | 11/19/2015 | 10/03/2016 |
| 465 Navient Solutions, Inc. (dft) | ctdce | 3:2015-cv-01676 | 480 | 11/17/2015 | 09/21/2016 |
| 466 Navient Solutions, LLC (dft) | flmdce | 2:2015-cv-00713 | 890 | 11/17/2015 | 12/03/2015 |
| 467 Navient Solutions Inc (dft) | scdce | 8:2015-cv-04570 | 890 | 11/16/2015 | 06/13/2016 |
| 468 Navient Solutions, LLC (dft) | flmdce | 6:2015-cv-01898 | 890 | 11/11/2015 | 02/16/2016 |
| 469 Navient Solutions, Inc. (dft) | ilndce | 1:2015-cv-10164 | 890 | 11/09/2015 | 08/23/2016 |
| 470 NAVIENT SOLUTIONS, INC. (dft) | paedce | 5:2015-cv-08085 | 480 | 11/09/2015 | 03/25/2016 |
| 471 NAVIENT SOLUTIONS, INC. (dft) | njdce | 2:2015-cv-07892 | 890 | 11/08/2015 | 12/16/2015 |
| 472 Navient Solutions, Inc. (dft) | ilndce | 1:2015-cv-09863 | 890 | 11/04/2015 | 05/10/2016 |
| 473 Navient Solutions, Inc. (dft) | ilndce | 1:2015-cv-09873 | 890 | 11/03/2015 | 03/02/2016 |
| 474 NAVIENT SOLUTIONS, INC. (dft) | insdce | 1:2015-cv-01737 | 890 | 11/03/2015 | 07/13/2016 |
| 475 Navient Solutions, Inc. (dft) | ctdce | 3:2015-cv-01587 | 480 | 11/03/2015 | 05/05/2016 |
| 476 Navient Solutions Inc (dft) | aredce | 5:2015-cv-00347 | 480 | 11/01/2015 | 11/30/2016 |
| 477 Navient Solutions, Inc. (dft) | flmdce | 1:2015-cv-00347 | 440 | 10/30/2015 | 12/14/2015 |
| 478 NAVIENT SOLUTIONS, INC. (dft) | pawdce | 2:2015-cv-01397 | 480 | 10/28/2015 | 10/28/2015 |
| 479 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-02525 | 480 | 10/27/2015 | 12/09/2016 |
| 480 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-02510 | 890 | 10/26/2015 | 02/09/2016 |
| 481 Navient Solutions, LLC (dft) | flmdce | 6:2015-cv-01817 | 890 | 10/26/2015 | 08/09/2016 |
| 482 Navient Solutions, Inc. (dft) | dedce | 1:2015-cv-00962 | 890 | 10/26/2015 | 05/23/2016 |
| 483 Navient Solutions, Inc. (dft) | cacdce | 2:2015-cv-08239 | 190 | 10/23/2015 | |
| 484 Navient Solutions Incorporated (dft) | azdce | 2:2015-cv-02071 | 480 | 10/21/2015 | 09/20/2016 |
| 485 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-02432 | 890 | 10/16/2015 | 01/06/2016 |
| 486 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-02402 | 480 | 10/14/2015 | 12/10/2015 |
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| 487 NAVIENT SOLUTIONS, INC. (dft) | insdce | <u>1:2015-cv-01616</u> | 480 | 10/13/2015 | |
| 488 Navient Solutions, LLC (dft) | flmdce | <u>8:2015-cv-02293</u> | 890 | 10/01/2015 | 03/08/2016 |
| 489 Navient Solutions Inc (dft) | ohsdce | <u>1:2015-cv-00628</u> | 480 | 09/28/2015 | 03/01/2016 |
| 490 Navient Solutions, Inc. (dft) | nywdce | <u>1:2015-cv-00863</u> | 480 | 09/25/2015 | 06/20/2016 |
| 491 Navient Solutions, LLC (dft) | flmdce | <u>8:2015-cv-02232</u> | 890 | 09/24/2015 | 12/17/2015 |
| 492 Navient Solutions, Inc. (dft) | pamdce | <u>3:2015-cv-01856</u> | 480 | 09/24/2015 | 03/29/2016 |
| 493 Navient Solutions, Inc. (dft) | bxwdce | <u>5:2015-cv-00837</u> | 480 | 09/24/2015 | 06/10/2016 |
| 494 NAVIENT SOLUTIONS, INC. (dft) | paedce | <u>2:2015-cv-05293</u> | 480 | 09/22/2015 | 06/12/2017 |
| 495 Navient Solutions, Inc. (dft) | wvndce | <u>1:2015-cv-00170</u> | 480 | 09/23/2015 | 02/21/2017 |
| 496 Navient Solutions, LLC (dft) | flmdce | <u>3:2015-cv-01133</u> | 480 | 09/21/2015 | 11/09/2016 |
| 497 Navient Solutions Inc. (dft) | nvdce | <u>2:2015-cv-01808</u> | 480 | 09/21/2015 | 03/16/2016 |
| 498 Navient Solutions, Inc. (dft) | fsdce | <u>0:2015-cv-81938</u> | 890 | 09/21/2015 | 08/17/2016 |
| 499 NAVIENT SOLUTIONS, INC. (dft) | pawdce | <u>2:2015-cv-01204</u> | 890 | 09/15/2015 | 01/05/2016 |
| 500 Navient Solutions, Inc. (dft) | cacdce | <u>2:2015-cv-07224</u> | 890 | 09/15/2015 | 04/27/2017 |
| 501 Navient Solutions, LLC (dft) | flmdce | <u>6:2015-cv-01430</u> | 890 | 09/14/2015 | 06/06/2016 |
| 502 Navient Solutions, Inc. (dft) | nysdce | <u>7:2015-cv-06905</u> | 480 | 09/02/2015 | 01/11/2016 |
| 503 Navient Solutions, Inc. (dft) | gandce | <u>1:2015-cv-03033</u> | 480 | 09/01/2015 | 01/19/2016 |
| 504 Navient Solutions, LLC (dft) | flmdce | <u>6:2015-cv-01382</u> | 120 | 08/19/2015 | 04/25/2016 |
| 505 NAVIENT SOLUTIONS, INC. (dft) | insdce | <u>1:2015-cv-01312</u> | 480 | 08/19/2015 | 10/16/2015 |
| 506 NAVIENT SOLUTIONS, INC. (dft) | njdce | <u>3:2015-cv-06967</u> | 480 | 08/19/2015 | 03/01/2016 |
| 507 Navient Solutions, Inc. (dft) | ordce | <u>3:2015-cv-01567</u> | 480 | 08/19/2015 | 11/23/2016 |
| 508 Navient Solutions, LLC (dft) | ordce | <u>3:2015-cv-01567</u> | 480 | 08/19/2015 | 05/15/2017 |
| 509 Navient Solutions, Inc. (dft) | casdce | <u>3:2015-cv-01818</u> | 890 | 08/19/2015 | 05/15/2017 |
| 510 Navient Solutions Inc. (dft) | dedce | <u>1:2015-cv-00707</u> | 480 | 08/14/2015 | 11/28/2016 |
| 511 Navient Solutions, Inc. (dft) | ilndce | <u>1:2015-cv-07138</u> | 890 | 08/14/2015 | 07/26/2017 |
| 512 NAVIENT SOLUTIONS, INC. (dft) | njdce | <u>2:2015-cv-06187</u> | 890 | 08/13/2015 | 10/26/2015 |
| 513 NAVIENT SOLUTIONS, INC. (dft) | insdce | <u>1:2015-cv-01276</u> | 480 | 08/12/2015 | 05/18/2016 |
| 514 Navient Solutions Inc (cc) | lawdce | <u>6:2015-cv-02177</u> | 480 | 08/12/2015 | 10/29/2015 |
| 515 Navient Solutions Inc (dft) | lawdce | <u>6:2015-cv-02177</u> | 480 | 08/12/2015 | 02/22/2017 |
| 516 Navient Solutions, Inc. (dft) | casdce | <u>3:2015-cv-01768</u> | 480 | 08/12/2015 | 02/22/2017 |
| 517 Navient Solutions, Inc. (dft) | pamdce | <u>1:2015-cv-01542</u> | 890 | 08/10/2015 | 01/11/2016 |
| 518 Navient Solutions, Inc. (dft) | ilndce | <u>1:2015-cv-06863</u> | 480 | 08/07/2015 | 03/13/2017 |
| 519 Navient Solutions, LLC (dft) | flmdce | <u>8:2015-cv-01820</u> | 890 | 08/06/2015 | 01/28/2016 |
| 520 Navient Solutions, Inc. (dft) | ilndce | <u>1:2015-cv-06835</u> | 190 | 08/05/2015 | 12/21/2015 |
| 521 NAVIENT SOLUTIONS, INC. (dft) | paedce | <u>2:2015-cv-04310</u> | 890 | 08/05/2015 | 05/20/2016 |
| 522 Navient Solutions, Inc. (dft) | miedce | <u>2:2015-cv-12735</u> | 480 | 08/05/2015 | 05/16/2016 |
| 523 Navient Solutions (dft) | trwdce | <u>2:2015-cv-02510</u> | 190 | 08/04/2015 | 01/08/2016 |
| 524 Navient Solutions Inc. (dft) | trwdce | <u>2:2015-cv-02511</u> | 190 | 08/04/2015 | 08/04/2015 |
| 525 Navient Solutions Inc (dft) | alndce | <u>5:2015-cv-01304</u> | 890 | 08/04/2015 | 01/27/2016 |
| 526 NAVIENT SOLUTIONS, INC. (dft) | insdce | <u>4:2015-cv-00103</u> | 890 | 08/03/2015 | 02/10/2017 |
| 527 Navient Solutions, Inc. (dft) | bxedce | <u>4:2015-cv-00524</u> | 190 | 07/31/2015 | 03/10/2016 |
| 528 NAVIENT SOLUTIONS INC. (dft) | njdce | <u>1:2015-cv-05864</u> | 480 | 07/31/2015 | 01/13/2016 |
| 529 Navient Solutions, Inc. (e) | laedce | <u>2:2015-cv-02898</u> | 422 | 07/30/2015 | 06/13/2016 |
| 530 Navient Solutions, Inc. (dft) | wvsdce | <u>5:2015-cv-11432</u> | 480 | 07/22/2015 | 10/23/2015 |
| 531 Navient Solutions, LLC (dft) | flmdce | <u>6:2015-cv-01147</u> | 890 | 07/22/2015 | 08/19/2015 |
| 532 NAVIENT SOLUTIONS, INC. (dft) | pawdce | <u>2:2015-cv-00917</u> | 890 | 07/15/2015 | 09/12/2016 |
| 533 Navient Solutions, Inc (dft) | codce | <u>1:2015-cv-01490</u> | 480 | 07/15/2015 | 10/19/2016 |
| 534 Navient Solutions, Inc. (dft) | ilndce | <u>1:2015-cv-06184</u> | 480 | 07/14/2015 | 01/28/2016 |
| 535 Navient Solutions, Inc. (dft) | wiwdce | <u>3:2015-cv-00439</u> | 480 | 07/14/2015 | 02/02/2016 |
| 536 NAVIENT SOLUTIONS, INC. (dft) | paedce | <u>2:2015-cv-03794</u> | 480 | 07/09/2015 | 12/02/2015 |
| 537 Navient Solutions, Inc. (dft) | fsdce | <u>9:2015-cv-80929</u> | 480 | 07/09/2015 | 04/28/2016 |
| 538 Navient Solutions, Inc. (dft) | mdcce | <u>1:2015-cv-01974</u> | 480 | 07/06/2015 | 10/26/2015 |
| 539 Navient Solutions, Inc. (dft) | wvndce | <u>5:2015-cv-00085</u> | 480 | 07/06/2015 | 07/11/2016 |
| 540 Navient Solutions Inc (dft) | cacdce | <u>8:2015-cv-01059</u> | 890 | 07/02/2015 | 01/13/2017 |
| | | | | | 11/16/2015 |

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| Party Name | Court | Case | NOS | Date Filed | Date Closed |
|--|--------|---------------------------------|-----|------------|-------------|
| 541 Navient Solutions, Inc., formerly Sallie Mae, Inc. (dft) | cacdce | 8:2015-cv-01060 | 890 | 07/02/2015 | 07/16/2015 |
| 542 Navient Solutions, Inc. (dft) | dedce | 1:2015-cv-00569 | 890 | 07/02/2015 | 01/19/2016 |
| 543 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-01559 | 890 | 07/02/2015 | 04/14/2016 |
| 544 Navient Solutions Inc (dft) | innfce | 2:2015-cv-00246 | 480 | 06/26/2015 | 02/10/2017 |
| 545 Navient Solutions, Inc. (dft) | cacdce | 8:2015-cv-00975 | 890 | 06/17/2015 | 06/21/2016 |
| 546 Navient Solutions, Inc., formerly Sallie Mae, Inc. (dft) | cacdce | 8:2015-cv-00930 | 890 | 06/11/2015 | 06/17/2015 |
| 547 Navient Solutions Inc (dft) | cacdce | 8:2015-cv-00931 | 890 | 06/11/2015 | 07/20/2015 |
| 548 Navient Solutions, Inc. (dft) | fsdce | 1:2015-cv-22195 | 370 | 06/09/2015 | 09/15/2015 |
| 549 NAVIENT SOLUTIONS, INC. (dft) | paedce | 2:2015-cv-03220 | 890 | 06/09/2015 | 02/04/2016 |
| 550 NAVIENT SOLUTIONS, INC. (dft) | njdce | 1:2015-cv-03814 | 480 | 06/08/2015 | 10/04/2016 |
| 551 Navient Solutions, Inc. (dft) | cacdce | 2:2015-cv-04144 | 890 | 06/02/2015 | 03/24/2016 |
| 552 Navient Solutions (dft) | nyndce | 8:2015-cv-00674 | 890 | 06/02/2015 | 10/29/2015 |
| 553 Navient Solutions, Inc. (dft) | kyedce | 2:2015-cv-00083 | 480 | 05/28/2015 | 02/26/2016 |
| 554 Navient Solutions, Inc. (dft) | flsdce | 1:2015-cv-22016 | 890 | 05/27/2015 | 01/12/2016 |
| 555 Navient Solutions, Inc. (dft) | kywdce | 3:2015-cv-00403 | 480 | 05/22/2015 | 05/28/2015 |
| 556 Navient Solutions, Inc. (dft) | wvsdce | 2:2015-cv-06277 | 480 | 05/15/2015 | 10/28/2015 |
| 557 Navient Solutions Inc. (dft) | ilndce | 1:2015-cv-04202 | 480 | 05/12/2015 | 06/22/2015 |
| 558 NAVIENT SOLUTIONS, INC (dft) | cacdce | 5:2015-cv-00917 | 480 | 05/10/2015 | 02/25/2016 |
| 559 Navient Solutions, Inc. (dft) | cacdce | 2:2015-cv-03492 | 480 | 05/08/2015 | 06/05/2016 |
| 560 NAVIENT SOLUTIONS, INC. (dft) | insdce | 1:2015-cv-00716 | 890 | 05/04/2015 | 07/13/2017 |
| 561 NAVIENT SOLUTIONS, LLC. (dft) | insdce | 1:2015-cv-00716 | 890 | 05/04/2015 | 07/13/2017 |
| 562 Navient Solutions, Inc. (dft) | gandce | 1:2015-cv-01435 | 890 | 04/30/2015 | 09/18/2015 |
| 563 Navient Solutions, Inc. (dft) | nvdce | 2:2015-cv-00807 | 480 | 04/29/2015 | 02/03/2016 |
| 564 Navient Solutions, Inc. (dft) | flsdce | 0:2015-cv-60903 | 890 | 04/28/2015 | 11/04/2015 |
| 565 Navient Solutions, Inc. (dft) | miedce | 2:2015-cv-11518 | 480 | 04/27/2015 | 11/20/2015 |
| 566 Navient Solutions, Inc. (dft) | nmdce | 1:2015-cv-00346 | 480 | 04/24/2015 | 05/12/2016 |
| 567 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-00931 | 890 | 04/20/2015 | 07/24/2015 |
| 568 NAVIENT SOLUTIONS, INC. (dft) | insdce | 3:2015-cv-00050 | 480 | 04/13/2015 | 12/06/2016 |
| 569 Navient Solutions, Inc. (dft) | candce | 3:2015-cv-01603 | 890 | 04/08/2015 | 05/11/2015 |
| 570 NAVIENT SOLUTIONS, INC. (dft) | paedce | 2:2015-cv-01775 | 370 | 04/06/2015 | 04/06/2016 |
| 571 Navient Solutions, Inc. (dft) | mddce | 8:2015-cv-00955 | 480 | 04/02/2015 | 10/04/2016 |
| 572 Navient Solutions, Inc. (dft) | bxwdce | 5:2015-cv-00237 | 480 | 03/27/2015 | 05/05/2016 |
| 573 Navient Solutions Inc. (dft) | miedce | 4:2015-cv-10927 | 890 | 03/12/2015 | 08/11/2016 |
| 574 NAVIENT SOLUTIONS, INC. (dft) | ncmdce | 1:2015-cv-00223 | 190 | 03/12/2015 | 11/06/2015 |
| 575 Navient Solutions, Inc. (dft) | candce | 3:2015-cv-01036 | 480 | 03/05/2015 | 09/24/2015 |
| 576 Navient Solutions, Inc. (dft) | ilndce | 1:2015-cv-01776 | 480 | 02/27/2015 | 05/29/2015 |
| 577 Navient Solutions Inc. (dft) | arwdce | 5:2015-cv-05055 | 890 | 02/25/2015 | 09/21/2015 |
| 578 Navient Solutions, Inc. (dft) | miedce | 5:2015-cv-10705 | 480 | 02/25/2015 | 12/31/2015 |
| 579 Navient Solutions, Inc. (cnfck) | bxsdce | 4:2015-cv-00466 | 480 | 02/19/2015 | 03/21/2016 |
| 580 Navient Solutions, Inc. (dft) | bxsdce | 4:2015-cv-00466 | 480 | 02/19/2015 | 03/21/2016 |
| 581 Navient Solutions, Inc. (dft) | cacdce | 2:2015-cv-01019 | 480 | 02/11/2015 | 12/08/2015 |
| 582 Navient Solutions, Inc. (dft) | cacdce | 2:2015-cv-00829 | 480 | 02/05/2015 | 08/25/2015 |
| 583 Navient Solutions, Inc. (dft) | flsdce | 0:2015-cv-60176 | 890 | 01/29/2015 | 11/30/2015 |
| 584 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-00141 | 890 | 01/23/2015 | 04/16/2015 |
| 585 Navient Solutions, Inc. (dft) | miedce | 2:2015-cv-10248 | 890 | 01/22/2015 | 08/07/2015 |
| 586 Navient Solutions, Inc. (dft) | mowdce | 4:2015-cv-00052 | 480 | 01/22/2015 | 11/10/2015 |
| 587 Navient Solutions Inc (dft) | scdce | 9:2015-cv-00296 | 480 | 01/22/2015 | 04/24/2015 |
| 588 Navient Solutions, Inc. (dft) | nvdce | 2:2015-cv-00078 | 480 | 01/14/2015 | 08/07/2015 |
| 589 Navient Solutions, LLC (dft) | flmdce | 8:2015-cv-00058 | 480 | 01/12/2015 | 08/24/2015 |
| 590 Navient Solutions, Inc. (dft) | madce | 1:2015-cv-10064 | 890 | 01/12/2015 | 05/31/2016 |
| 591 Navient Solutions, Inc. (dft) | nyndce | 1:2015-cv-00098 | 480 | 01/12/2015 | 09/28/2015 |
| 592 Navient Solutions, Inc. (dft) | tnmdce | 3:2014-cv-02409 | 480 | 12/31/2014 | 12/21/2015 |
| 593 Navient Solutions, Inc. (dft) | ilsdce | 3:2014-cv-01426 | 890 | 12/30/2014 | 02/23/2016 |
| 594 Navient Solutions, Inc. (dft) | wyndce | 5:2014-cv-00165 | 480 | 12/26/2014 | 01/13/2017 |

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| Party Name | Court | Case | NOS | Date Filed | Date Closed |
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| 595 NAVIENT SOLUTIONS, INC. (dft) | paedce | 2:2014-cv-07190 | 890 | 12/19/2014 | |
| 596 Navient Solutions, Inc. (dft) | cacdce | 2:2014-cv-09409 | 890 | 12/07/2014 | 09/02/2015 |
| 597 NAVIENT SOLUTIONS INC (dft) | gamdce | 5:2014-cv-00424 | 480 | 12/05/2014 | 03/12/2015 |
| 598 Navient Solutions, Inc. (dft) | gasdce | 1:2014-cv-00224 | 480 | 12/05/2014 | 03/07/2016 |
| 599 Navient Solutions Inc. (dft) | cacdce | 5:2014-cv-02456 | 190 | 11/26/2014 | 03/03/2016 |
| 600 Navient Solutions Inc. (dft) | dedce | 1:2014-cv-01427 | 830 | 11/21/2014 | 03/17/2016 |
| 601 Navient Solutions, Inc. (dft) | madce | 1:2014-cv-14196 | 480 | 11/18/2014 | 10/08/2015 |
| 602 Navient Solutions, Inc. (dft) | casdce | 3:2014-cv-02627 | 890 | 11/04/2014 | 03/14/2016 |
| 603 Navient Solutions, LLC (dft) | flmdce | 8:2014-cv-02667 | 890 | 10/22/2014 | 03/12/2015 |
| 604 Navient Solutions Inc. (dft) | wvndce | 5:2014-cv-00138 | 480 | 10/22/2014 | 02/24/2015 |
| 605 Navient Solutions Incorporated (dft) | azdce | 4:2014-cv-02420 | 890 | 10/20/2014 | 11/18/2016 |
| 606 Navient Solutions, LLC (dft) | flmdce | 2:2014-cv-00596 | 890 | 10/16/2014 | 01/27/2015 |
| 607 Navient Solutions, Inc. (dft) | ohndce | 5:2014-cv-02278 | 480 | 10/13/2014 | 12/22/2014 |
| 608 Navient Solutions, Inc. (dft) | mcwdce | 4:2014-cv-00888 | 890 | 10/08/2014 | 03/03/2015 |
| 609 Navient Solutions, Inc. (dft) | ctdce | 3:2014-cv-01423 | 890 | 09/26/2014 | 04/17/2015 |
| 610 Navient Solutions, LLC (dft) | flmdce | 8:2014-cv-02445 | 890 | 09/26/2014 | 12/08/2014 |
| 611 Navient Solutions, Inc. (dft) | ilndce | 1:2014-cv-07292 | 480 | 09/18/2014 | 04/01/2015 |
| 612 Navient Solutions Inc (dft) | cacdce | 5:2014-cv-01810 | 480 | 09/02/2014 | 03/10/2015 |
| 613 Navient Solutions Inc (dft) | cacdce | 5:2014-cv-01810 | 480 | 09/02/2014 | 06/04/2015 |
| 614 Navient Solutions, Inc. (dft) | flsdce | 1:2014-cv-23222 | 890 | 09/01/2014 | 06/04/2015 |
| 615 Navient Solutions, Inc. (dft) | trwdce | 2:2014-cv-02664 | 890 | 08/27/2014 | 04/30/2015 |
| 616 Navient Solutions, Inc. (dft) | txsdce | 6:2014-cv-00053 | 890 | 08/13/2014 | 04/23/2015 |
| 617 Navient Solutions, LLC (dft) | flmdce | 3:2014-cv-00950 | 890 | 08/11/2014 | 12/15/2015 |
| 618 Navient Solutions Inc (dft) | bxndce | 3:2014-cv-02650 | 320 | 07/23/2014 | 10/08/2014 |
| 619 Navient Solutions, Inc. (dft) | nyndce | 8:2014-cv-00881 | 480 | 07/17/2014 | 02/04/2016 |
| 620 Navient Solutions, Inc. (dft) | ncedce | 5:2014-cv-00394 | 890 | 07/10/2014 | 01/05/2015 |
| 621 Navient Solutions Inc. (dft) | arwdce | 5:2014-cv-05215 | 890 | 07/08/2014 | 11/26/2014 |
| 622 Navient Solutions, Inc. (dft) | miedce | 2:2014-cv-12663 | 890 | 07/08/2014 | 02/11/2015 |
| 623 Navient Solutions, Inc. (dft) | bxwdce | 5:2014-cv-00608 | 480 | 07/07/2014 | 04/08/2015 |
| 624 NAVIENT SOLUTIONS, INC. (dft) | ohsdce | 2:2014-cv-00669 | 480 | 07/07/2014 | 12/17/2014 |
| 625 Navient Solutions, Inc. (dft) | cacdce | 2:2014-cv-05033 | 890 | 06/30/2014 | 02/10/2015 |
| 626 Navient Solutions, Inc. (dft) | cacdce | 8:2014-cv-00993 | 890 | 06/27/2014 | 06/27/2014 |
| 627 NAVIENT SOLUTIONS, INC. (dft) | pawdce | 2:2014-cv-00746 | 480 | 06/27/2014 | 03/09/2015 |
| 628 Navient Solutions, Inc. (dft) | gandce | 1:2014-cv-01741 | 890 | 06/12/2014 | 08/05/2014 |
| 629 Navient Solutions, Inc. (dft) | ohsdce | 1:2014-cv-00461 | 890 | 06/05/2014 | 01/02/2015 |
| 630 NAVIENT SOLUTIONS, INC. (dft) | pawdce | 3:2014-cv-00115 | 480 | 06/02/2014 | 10/02/2014 |
| 631 NAVIENT SOLUTIONS, INC. (dft) | njdce | 3:2014-cv-03460 | 890 | 06/02/2014 | 05/14/2015 |
| 632 Navient Solutions, Inc. (dft) | nywdce | 1:2014-cv-00416 | 480 | 05/30/2014 | 01/23/2017 |
| 633 Navient Solutions, Inc. (dft) | pamdce | 3:2014-cv-01033 | 480 | 05/30/2014 | 03/30/2015 |
| 634 Navient Solutions, Inc. (dft) | flsdce | 1:2014-cv-21848 | 890 | 05/28/2014 | 06/08/2015 |
| 635 Navient Solutions, Inc. (dft) | ohndce | 1:2014-cv-01053 | 480 | 05/19/2014 | 08/14/2014 |
| 636 Navient Solutions Inc. (dft) | dedce | 1:2014-cv-00600 | 440 | 05/15/2014 | 09/22/2014 |
| 637 Navient Solutions, LLC (dft) | flmdce | 6:2014-cv-00741 | 890 | 05/13/2014 | 09/29/2014 |
| 638 Navient Solutions, Inc. (dft) | vaedce | 3:2014-cv-00256 | 152 | 05/12/2014 | 04/19/2016 |
| 639 Navient Solutions Inc (dft) | cacdce | 5:2014-cv-00689 | 480 | 04/09/2014 | 07/28/2014 |
| 640 Navient Solutions, Inc. (dft) | casdce | 3:2014-cv-00760 | 360 | 04/08/2014 | 08/14/2014 |
| 641 Navient Solutions, LLC (dft) | flmdce | 2:2014-cv-00174 | 890 | 04/02/2014 | 03/12/2015 |
| 642 Navient Solutions LLC (dft) | wiedce | 2:2014-cv-00305 | 480 | 03/27/2014 | 11/10/2014 |
| 643 Navient Solutions, Inc. (dft) | ilndce | 1:2014-cv-01641 | 890 | 03/20/2014 | 05/16/2014 |
| 644 Navient Solutions Inc. (dft) | ilndce | 1:2014-cv-01528 | 480 | 03/10/2014 | 09/17/2014 |
| 645 Navient Solutions Inc (cnfick) | txsdce | 4:2014-cv-00154 | 480 | 03/04/2014 | 11/16/2016 |
| 646 Navient Solutions, Inc. (dft) | okndce | 4:2014-cv-00017 | 440 | 01/22/2014 | 09/04/2014 |
| 647 Navient Solutions, Inc. (dft) | casdce | 3:2013-cv-02807 | 480 | 01/13/2014 | 06/02/2014 |
| 648 Navient Solutions Inc (dft) | cacdce | 5:2013-cv-02142 | 480 | 11/26/2013 | 11/19/2014 |
| | | | | 11/21/2013 | 11/30/2015 |

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| Party Name | Court | Case | NOS | Date Filed ▲ | Date Closed |
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| 649 NAVIENT SOLUTIONS INC (dft) | gamdce | 3:2013-cv-00117 | 480 | 10/25/2013 | 05/07/2014 |
| 650 Navient Solutions, Inc. (dft) | mowdce | 4:2013-cv-00826 | 480 | 08/22/2013 | 01/23/2015 |
| 651 Navient Solutions, Inc. (dft) | casdce | 3:2013-cv-01845 | 890 | 08/08/2013 | 02/28/2017 |
| 652 Navient Solutions, Inc. (dft) | ohsdce | 2:2013-cv-00701 | 480 | 07/17/2013 | 08/25/2014 |
| 653 Navient Solutions, Inc. (dft) | nyedce | 2:2013-cv-03661 | 480 | 06/28/2013 | 01/09/2015 |
| 654 Navient Solutions, Inc. (dft) | cacdce | 2:2013-cv-03013 | 480 | 04/30/2013 | 05/21/2014 |
| 655 Navient Solutions, Inc. (dft) | cacdce | 2:2013-cv-02487 | 890 | 04/08/2013 | 12/03/2014 |

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CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS

Denise Baker

(b) County of Residence of First Listed Plaintiff Davidson County, TN
(EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorneys (Firm Name, Address, and Telephone Number)
William L. Downing, Consumer Legal Solutions, PC, 1071 Bay Breeze Dr
Suffolk, VA 23435 757-942-2554; Henry A. Turner, Turner Law Offices,
403 W. Ponce de Leon Ave, Ste 207, Decatur, GA 30030 404-378-6274

DEFENDANTS

Navient Solutions, LLC

County of Residence of First Listed Defendant Fairfax County, VA
(IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.

Attorneys (If Known)

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- 1 U.S. Government Plaintiff
- 3 Federal Question (U.S. Government Not a Party)
- 2 U.S. Government Defendant
- 4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

| | PTF | DEF | | PTF | DEF |
|---|----------------------------|----------------------------|---|----------------------------|----------------------------|
| Citizen of This State | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 | Incorporated or Principal Place of Business In This State | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 |
| Citizen of Another State | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 | Incorporated and Principal Place of Business In Another State | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 |
| Citizen or Subject of a Foreign Country | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 | Foreign Nation | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |

IV. NATURE OF SUIT (Place an "X" in One Box Only)

Click here for: [Nature of Suit Code Descriptions.](#)

| CONTRACT | TORTS | FORFEITURE/PENALTY | BANKRUPTCY | OTHER STATUTES | | | | |
|---|--|--|---|---|--|--|--|---|
| <input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excludes Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise | PERSONAL INJURY <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Federal Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury <input type="checkbox"/> 362 Personal Injury - Medical Malpractice | <input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 690 Other | <input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 | <input type="checkbox"/> 375 False Claims Act <input type="checkbox"/> 376 Qui Tam (31 USC 3729(a)) <input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 480 Consumer Credit <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 850 Securities/Commodities/Exchange <input checked="" type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 895 Freedom of Information Act | | | | |
| REAL PROPERTY <input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property | CIVIL RIGHTS <input type="checkbox"/> 440 Other Civil Rights <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 445 Amer. w/Disabilities - Employment <input type="checkbox"/> 446 Amer. w/Disabilities - Other <input type="checkbox"/> 448 Education | LABOR <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Management Relations <input type="checkbox"/> 740 Railway Labor Act <input type="checkbox"/> 751 Family and Medical Leave Act <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Employee Retirement Income Security Act | PROPERTY RIGHTS <input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 835 Patent - Abbreviated New Drug Application <input type="checkbox"/> 840 Trademark | <input type="checkbox"/> 365 Personal Injury - Product Liability <input type="checkbox"/> 367 Health Care/Pharmaceutical Personal Injury Product Liability <input type="checkbox"/> 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY <input type="checkbox"/> 370 Other Fraud <input type="checkbox"/> 371 Truth in Lending <input type="checkbox"/> 380 Other Personal Property Damage <input type="checkbox"/> 385 Property Damage Product Liability | <input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 690 Other | <input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 | <input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 835 Patent - Abbreviated New Drug Application <input type="checkbox"/> 840 Trademark | <input type="checkbox"/> 375 False Claims Act <input type="checkbox"/> 376 Qui Tam (31 USC 3729(a)) <input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 480 Consumer Credit <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 850 Securities/Commodities/Exchange <input checked="" type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 895 Freedom of Information Act |
| | PRISONER PETITIONS Habeas Corpus: <input type="checkbox"/> 463 Alien Detainee <input type="checkbox"/> 510 Motions to Vacate Sentence <input type="checkbox"/> 530 General <input type="checkbox"/> 535 Death Penalty Other: <input type="checkbox"/> 540 Mandamus & Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition <input type="checkbox"/> 560 Civil Detainee - Conditions of Confinement | IMMIGRATION <input type="checkbox"/> 462 Naturalization Application <input type="checkbox"/> 465 Other Immigration Actions | SOCIAL SECURITY <input type="checkbox"/> 861 HIA (1395ff) <input type="checkbox"/> 862 Black Lung (923) <input type="checkbox"/> 863 DIWC/DIWW (405(g)) <input type="checkbox"/> 864 SSID Title XVI <input type="checkbox"/> 865 RSI (405(g)) | <input type="checkbox"/> 896 Arbitration <input type="checkbox"/> 899 Administrative Procedure Act/Review or Appeal of Agency Decision <input type="checkbox"/> 950 Constitutional of State Statutes | | | | |
| | | <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Employee Retirement Income Security Act | FEDERAL TAX SUITS <input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant) <input type="checkbox"/> 871 IRS—Third Party 26 USC 7609 | | | | | |

V. ORIGIN (Place an "X" in One Box Only)

- 1 Original Proceeding
- 2 Removed from State Court
- 3 Remanded from Appellate Court
- 4 Reinstated or Reopened
- 5 Transferred from Another District (specify)
- 6 Multidistrict Litigation - Transfer
- 8 Multidistrict Litigation - Direct File

VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):

47 U.S.C. § 227, et seq.

Brief description of cause:

Violations of the Telephone Consumer Protection Act

VII. REQUESTED IN COMPLAINT:

CHECK IF THIS IS A CLASS ACTION DEMAND \$ UNDER RULE 23, F.R.Cv.P.

CHECK YES only if demanded in complaint:
JURY DEMAND: Yes No

VIII. RELATED CASE(S) IF ANY

(See instructions):

JUDGE _____

DOCKET NUMBER _____

DATE

10/16/2017

SIGNATURE OF ATTORNEY OF RECORD

/s/ William L. Downing

FOR OFFICE USE ONLY

RECEIPT # _____

AMOUNT _____

APPLYING IFP _____

JUDGE _____

MAG. JUDGE _____